

Hospitalization (การเข้ารับการรักษาในโรงพยาบาล)

1. Introducing yourself to patients in the ward:

“Hello Mr. / Ms _____. My name is _____ and I’ll be looking after you today.”

“Hello Mr. / Ms _____. My name is _____ and I’ll be taking care of you today.”

“Good morning. I am _____ and I’ll be looking after you today.”

“Hi there, I’m _____. I’m taking care of you today.”

2. To check what the patient would like you to call them:

“Good morning. My name is _____. I’ll be looking after you today.”

“What may I call you? / What would you like me to call you?”

“May I call you Ms Smith or would you prefer Margaret?”

3. To inquire about the patient’s health:

“How are you feeling?”

“How are you feeling today?”

“Are you feeling any better today?”

“How are you feeling at the moment?”

4. If the patient has just been admitted today:

“Can you tell me why you are here today, Mr. / Ms _____?”

“What’s brought you here today?”

“What brings you here (today)?”

5. If the patient needs your help:

“How can I help you?”

“What can I do for you?”

“Is there anything (else) I can do to help you?”

“Is there anything (else) I can do to make you feel comfortable?”

6. To check if you may ask the patient some questions:

“I’ve just got one or two questions to ask you, Mr. / Ms _____. It won’t take long. Is that OK?”

“I just need to check a few things with you, alright?”

“I just need to check a few things with you. Is that OK?”

7. To conclude a conversation:

“I’m sorry, but

I need to go now.

I really must get going.

It’s time for me to go.

I’d better get back to work.

“Thank you for.....”

talking to me.

telling me that.

your help.

everything.

“Thanks a lot / thanks.”

“I’ll be back.....”

soon.

in a minute.

in a while.

“I’ll see you again soon.”

“See you.....”

soon.

the next time I am in ward 1.

again.

next week.

next shift.

in a minute.

“Take care.” “Bye.”

Scene1: Nurse is meeting her patient for the first time. Ms Watson has injured her back.

Nurse: Good afternoon, Ms Watson. My name is Anong and I’ll be looking after you this afternoon.

Patient: Hello Anong. Please call me Anne – Ms Watson is so formal.

Nurse: OK! How are you feeling today, Anne?

Patient: Not so good actually, Anong. I had a bad night’s sleep and my back is really aching.

Nurse: I’m very sorry to hear. I’ll see if I can do anything about your sore back.

Nurse: There you go, Anne. I hope you’re feeling more comfortable now.

Patient: Thanks Anong. I feel much better.

Nurse: That’s great. I need to go now. If you need me, just use the buzzer. See you soon.

Patient: Thanks! Bye.

Scene 2: Nurse is meeting his patient for the first time. She has just had a hip replacement.

Nurse: Good morning Mrs. Betty. I'm Anong and I'll be taking care of you today. How are you this morning?

Patient: Good morning. I'm sorry but you have got my name wrong. I am **Miss** Betty, not **Mrs.** Betty.

Nurse: Oh, I beg your pardon, Miss Betty. I'm very sorry about that! I would like to do your observations now. Would that be alright?

Patient: Very well. My doctor says I'm doing pretty well for an old girl.

....Later.....

Nurse: Well, Miss Betty, you are making great progress. Your observations look very good. Your doctor was right!

Patient: Thank you.

Nurse: I need to see some of my other patients now, but, if you need anything, just press this bell, and I will come as quickly as I can.
